

Professional Audio

PROFESSIONAL AUDIO
RECORDINGS TO COMPLETE
YOUR PHONE SYSTEM



Excel Communications can provide professional audio recordings by human voiceover artists and a wide assortment of royalty free music tracks.

Give every caller a positive first impression with great sounding audio recordings. Choose from one off Single Payment or Regular Update Packages.



A WARM WELCOME FOR EVERY CALLER

Immediately and instantly introduce your business and represent it in a positive, and professional manner.



CALL MENU OPTIONS IVR & CALL QUEUING

Automatically present your callers with multiple options, ensuring that they are directed to where they need to be swiftly.



ROYALTY FREE MUSIC ON HOLD TRACKS

Our extensive library of royalty-free music features different lots of styles and genres of music throughout the decades.



PROFESSIONAL HUMAN VOICEOVER RECORDINGS

With men, women and children of all ages, and a range of different styles, we're bound to have the ideal voice.



OUT OF HOURS, CLOSED & VOICEMAIL MESSAGES

Inform callers of your opening hours while you are closed and suggest they contact your business via an alternative method.



AUDIO RECORDINGS FOR OTHER PURPOSES

Professional audio for eLearning, Video Narration, Telephony, Radio Commercials, In Store Announcements *plus much more!*

We give businesses complete flexibility when sourcing their professional audio. We offer a fixed cost based on script size or monthly fees for those who like to update their audio productions throughout the year.

Single Payment

This plan is perfect for companies who prefer to pay a fixed cost based on the length of the final production.

Welcome or IVR Message

On Hold Production

Out of Hours or Closed Message

Choice of Professional Voiceover

Royalty Free Music Track

Complimentary Scriptwriting

File Conversion to All File Formats

ONE SUITE OF AUDIO FILES

Regular Updates

This plan is ideal for companies who wish to update their audio production throughout the year.

Welcome or IVR Message

On Hold Production

Out of Hours or Closed Message

Choice of Professional Voiceover

Royalty Free Music Track

Complimentary Scriptwriting

File Conversion to All File Formats

UPDATED THROUGHOUT THE YEAR

A customer on the other end of the line is an extremely engaged prospect. You can use on hold messages to increase product and service awareness by delivering enticing up-sells and promotions to warm leads.

When someone calls a business, they are highly engaged. The longer they wait, they become increasingly disengaged. Utilising interesting and useful on hold messaging can hold their attention longer and keep them on the phone.

Ask us for a free no-obligation and customised demo so we can show you what we can do!

